

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

2645A  
#3  
VT  
1/16/04

In re Application of: Zheng Fang :  
: Group Art Unit: 2645  
Application No. 09/834,861 :  
: Examiner: Anwah, Olisa  
Filed: April 13, 2001 :  
: Attorney Docket No.: 39362-0065  
For: CUSTOMER PREMISES :  
EQUIPMENT THAT CAN SUPPORT :  
MULTIPLE CONTROL :  
LANGUAGES OR MULTIPLE CALL :  
AGENTS :

RESPONSE TO OFFICE ACTION

RECEIVED

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

JAN 12 2004  
Technology Center 2600

Sir:

In response to the Office Action mailed on November 13, 2003, please amend the above-identified application as follows:

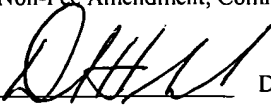
**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.

CERTIFICATE OF MAILING (37 C.F.R. § 1.8)

I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited on the date shown below with the U.S. Postal Service with sufficient postage as first-class mail in an envelope addressed to the Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name Daniel H. Golub

Signature 

Date of Deposit January 6, 2004